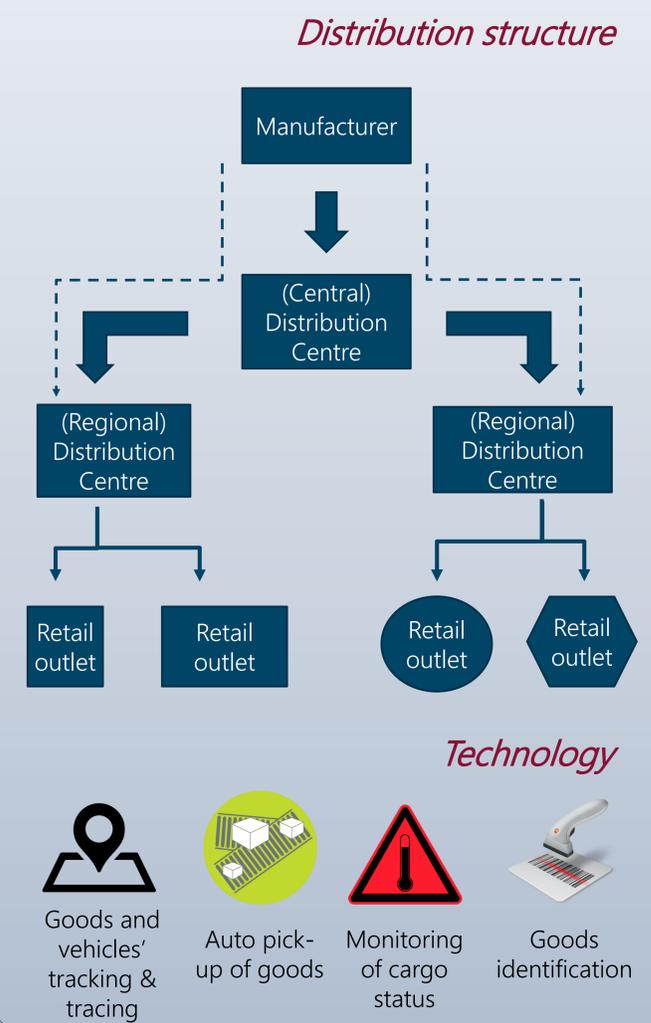


Urban retail logistics: key characteristics, innovations and trends

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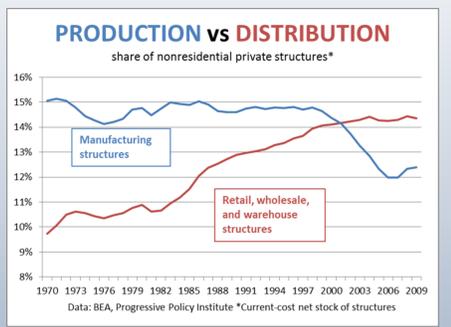
Key characteristics



Innovations

Retail logistics innovations	Retailers
Multi/Omni/Blurring Channel	7-Eleven, Amazon, Wal-Mart, Carrefour
Cross docking	Metro, Lidl, X5
New distribution strategies	Wu-Mart, Magnit, Wal-Mart
Dark stores	Tesco
Xperience store	Apple
Pooling and collaborative warehousing	Wu-Mart, Wal-Mart, Tesco, Carrefour
New store formats (pop-up, mobile, etc)	7-Eleven, Wal-Mart
Tethering	Wal-Mart
Small Urban Stores	7-Eleven, Wal-Mart, Carrefour
Web pick-up	Walgreens
Advanced IT and systems	7-Eleven, Metro, Lidl, Wal-Mart
Warerooms	Emke, Ahold

Trends



Business Implications Policy

- ✓ portrays dynamics and potential drivers of a key sector of the economy - cost structures could be identified;
- ✓ provides a sound basis with regards to the agility capacity of the retail industry;
- ✓ indicates similarities between different business sectors - lessons learned from a specific sector of the economy could feed the decision-making processes of other sectors;
- ✓ facilitates reorganization/restructuring of the distribution models of other economic sectors that interact with the retail industry.

- ✓ reveals the potential of industry's reflects to policy implementation → providing room for innovation development;
- ✓ investigates how industry could deal with the impacts of policy implementation;
- ✓ enriches policy agenda through the identification of innovative measures that enhance the business environment of the cities;
- ✓ supports efficient design of policies through the provision of useful insight regarding trends and policy-related drivers of economic transition.

Please feel free to add comments or advices by using a post-it or leave your business card!
Thank you for your attention!

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